



COVID Information Sheet / Protocol for Your Upcoming Appointment at Oakville Sleep Dentistry

As per the directives from the Ministry of Health and the dental regulatory body, we are now able to see patients for elective dental care. We have worked hard to create new policies and protocols to ensure the safety of our patients and staff.

What we have done to ensure safety:

Cleaning and Sterilization

We have always adhered to the highest standard of sterilization and we will continue to have in place strict clinical standards and protocols to ensure a clean and safe environment. Additional measures have already been implemented such as additional cleaning of high touch common areas such as door handles and floors, removal of any commonly touched items in the clinical and waiting rooms areas and the use of additional Personal Protective Equipment (PPE) like face shields, surgical caps, N95 masks (for certain treatment) and gowns. Plexiglass shields have been installed in the reception desk to further protect patients and staff. We also have a medical grade air filtration system in use called "Surgically Clean Air"- both at the reception area and in our surgical operatory, to circulate and disinfect for airborne pathogens including the Coronavirus.

Physical Distancing

We will have in place physical distancing measures that limit the number of patients in the office at any given time. We will be managing patient flow in the clinical and waiting areas to ensure the safety and wellbeing of everyone in the office.

Pre-Screening

All patients and parents that accompany their children to their appointments will be pre-screened and may be required to complete a COVID 19 health questionnaire prior to their appointment as well as the day of arrival. Upon arrival there will be further screening by taking a forehead temperature and asking all persons entering to use hand sanitizer and wear a mask. All clinic staff are also being screened daily including obtaining their temperatures daily and are required to wear additional Personal Protective Equipment for all patient encounters.

What you need to know for your appointment:

- You will be screened over the phone before your appointment.
- Only 1 parent is allowed to accompany a child patient into the office, a second person/parent should wait in the car.
- ALL people entering the office MUST wear a mask
- Once you enter the office, please wait to be screened by office staff. A temperature will be obtained.
- While we have limited the number of patients that can be in the waiting room, if there are other patients, please maintain a 2m or 6ft distance from them.
- You will need to use a hand sanitizer upon arrival and before you leave the office.
- Avoid touching door handles whenever possible.
- We recommend you bring a pen with you to fill out paperwork.

If you have any concerns, do not hesitate to discuss them with us. We greatly appreciate your patience and understanding.

Oakville Sleep Dentistry